

ParentsNext Service Delivery Plan

About Us

My Pathway is a social and economic development organisation delivering services from the Torres Strait to Tasmania. We have been developing people, connecting them to opportunities and helping communities to grow since 2007.

Our businesses deliver employment services, training, business mentoring, community projects and facility services through a mix of government and private contracts. We also fund regional and remote enterprise development through our not-for-profit organisation, Community Owned Enterprises (COE).

We've always been a family-focused business that invests in people so they can be their best at work and at home. We've grown from small beginnings to employ around 700 staff nationally, support thousands of job seekers and facilitate hundreds of community programs.

My Pathway is built on relationships with our staff, our clients, our partners and the communities where we work. We believe that together, we can achieve our purpose to create positive social and economic impacts.

We operate for positive impact

Our approach to doing business is focused on developing our people, connecting them to opportunities and helping them to grow.

Develop | *Connect* | *Grow.*



What makes us different?

Our Personal Service.

At My Pathway, we understand that your children and family are your priority. We will provide you with a dedicated Employment Transition Advisor to assist you to balance your ParentsNext program with your parental responsibilities.

We will provide you with:

A range of supervised, online and self-help activities to help prepare you to meet employer needs| facilitate practice interviews, employer specific training, workplace visits and employer presentations| Create “taste test” job trials to help you find out what sort of job you want | negotiate with employers to access job sharing and flexible part time solutions.

We will also:

Provide you with assistance to secure child support services | Support to obtain counselling, medical or health services | Regular contact through emails, text, phone calls and meetings | Hold reference groups with suggestions & feedback.

We offer opportunities for you to succeed!

Our whole business has been designed to provide an innovative and simple-service solution. We offer you everything you need with a range of support programs, child support services, health services, education, training, labour hire, community support and networks.

How we intend to deliver the Parents Next Program

- ✓ Education and training courses
- ✓ Preparing for employment
- ✓ Post placement support
- ✓ Advice on the local job market
- ✓ Access to local support services & community groups
- ✓ Work experience programs
- ✓ Play groups



Child Support & Assistance

My Pathway have committed to providing access to child friendly offices with each office containing a child's play area. In some locations, a Family Care Facilitator will also be available to entertain and care for children whilst parents participate in appointments.